



# WINDERMERE & BOWNESS TOWN COUNCIL

*Representing the interests of the communities of Windermere, Bowness and Troutbeck Bridge*

## Minutes of the Meeting of the Full Council. On 11<sup>th</sup> September 2024 at 7pm, Langstone House, Windermere

Minute No	
	<p><b>Present:</b> Mayor Christine Hallatsch (Chair), Cllrs Jenny Borer, Beverley Cullen, Kay Kennedy Hardy, Kevin Heffernan, Lisa Greasley, Peter Hamilton, Adrian Legge, Sandra Lilley, Fiona Poole, John Saunders and Caroline Kearney Also: Sally Parkyn (Town Clerk), Westmorland &amp; Furness (W&amp;F) Councillors Andrew Jarvis and Steve Bavin and one members of the public. The meeting opened at 7pm</p>
82.	<p><b>Apologies and absence:</b> Cllrs Peter Cook, Christine Cook, Kendra Kennedy (vacation), Marina Davis and Jackie Cooper (unwell) Also Beccy Pinder (Facilities Officer) W&amp;FCllrs Dyan Jones &amp; Will Clarke (prior commitment)</p>
83.	<p><b>Full Council Minutes:</b> The minutes of the Full Council Meeting held on 14<sup>th</sup> August 2024 were unanimously approved.</p>
84.	<p><b>Planning Subcommittee Meeting Minutes:</b> The minutes of the Planning Subcommittee held on 25<sup>th</sup> August 2024 were noted.</p>
85.	<p><b>Declarations of Interest:</b> None</p>
86.	<p><b>Requests for Dispensations:</b> None</p>
87.	<p><b>Public Input:</b> Members of the public have the opportunity to make statements and ask questions of the Council (3mins is the maximum allowance). None</p>
88.	<p><b>Mayor and Member Announcements including Advisory Group reports</b> <u>Mayor Christine Hallatsch</u> had enjoyed opening the new clothing shop “Weird Fish” in Bowness. She also thanked Cllr Poole for her help in polishing the Windermere in Bloom Trophies. <u>Cllr Adrian Legge</u> had participated in the very successful flights of the Waterbird replica float plane on 6<sup>th</sup> &amp; 7<sup>th</sup> September. <u>Cllr Lisa Greasley</u> had attended the Elleray Woods and Orrest Head Advisory Group meeting that afternoon. The new compartment with the wildlife sculpture trail is due to open at 2pm on Wednesday 18<sup>th</sup> September, all welcome. There will be a bulb planting in conjunction with local school children on Queen’s Park at 2pm Thursday 10<sup>th</sup> October 2024 all Councillors are welcome.</p>
89.	<p><b>Westmorland &amp; Furness Councillors’ Reports:</b> Cllr Steve Bavin acknowledged the success of the Street Support Officers scheme. He noted that the 20mph poster had been distributed. There was a need for volunteers to remove Himalayan balsam and to contact him for more details. He was pleased to announce that the broken wall on the prom in Bowness was finally fixed. Glebe Road’s resurfacing was imminent, and he had chased up about the damaged Crag Brow railings.</p>
90.	<p><b>Facilities Officer’s Report:</b></p>

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	<ol style="list-style-type: none"><li>1. Toilets income for August ended up at £21,192. £1745 less than August 2023 however it was £4,820 more than August 2022.</li><li>2. There has been a definite increase in complaints in August/September which we feel is not just down to increase in visitors. Healthmatic are still having staffing issues and are one cleaner down so they are covering the shortfall with Kristian and Neil the maintenance man doing 12 hour shifts. The recruitment issue was discussed at the Quarterly meeting with Sally Parkyn, Beccy, CEO Martin Fearon and Ops Manager Enton Gill from Healthmatic (6/9/24) where WBTC made it clear to them that advertising cleaning positions at £11.44 would not attract anyone due to the existing competition in the area. Its Healthmatic who have this battle on their hands but obviously it has a knock-on affect to the Council as it's affecting the standard of cleaning.</li><li>3. Clerk asked that Healthmatic produce a written plan with measurable targets to be achieved by specific dates giving until end of September to produce. They have already uploaded the issues from our list onto their system so hopefully the staff on the ground will be seeing and working through them.</li><li>4. Issue of Broad Street paddlegate replacement still ongoing. This has been put on the P&amp;F Agenda for discussion.</li></ol>
91.	<p><b>Clerk's Report:</b> <u>Clerk Training:</u> Clerk has created a CiLCA schedule with the aim to have all assignments completed by February 2025.</p> <p><u>Honour Board:</u> Rubbings of the original lettering have been sent off to get quotes for the new lettering.</p> <p><u>War Memorial Culvert:</u> Officer from Westmorland &amp; Furness Council (W&amp;FC) contacted us to say there was an issue with their section of the culvert under Lake Road and their contractor would be working on their section on 16.9.24. I explained that we would need to get a permit before commencing any work to our section of the culvert. He stated they would just need to inform the Environment agency and not get a permit. I asked for the name of their contractor and to keep us informed about what work is carried out on their section.</p> <p><u>Baddeley Clock and War Memorial cleaning:</u> UK Restoration services have been out to visit both sites and recommend the Doff steam cleaning system as safest method of cleaning the stonework. Quote awaited and further quotes will then be obtained.</p> <p><u>Remembrance Day:</u></p>

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A request for a temporary road closure under the Town & Police Clauses Act 1847 has been made to W&FC along with a request for the fee to be waived due to the nature of the event. This year marks the 100th anniversary of the War Memorial's unveiling.

Letters to participating groups regarding the new wreath purchasing procedure will be sent out this month.

### Updating Deeds and Langrigg Lease:

Thomas, Hayton and Winkley have responded with the information they need to update the records. Clerk will collate it when time allows.

### Longlands Land:

W&FC and the Land Registry have been contacted to alert them to the mistake in claiming the transferring the title to W&FC. Clerk has made it clear that this is W&FC's responsibility to resolve.

Enviroguard have carried out the drain survey of the play area. The location and type of pipe had been determined and there are no immediate concerns about the condition.

Produlic and Kompan have submitted designs but following advice to try UK based companies for ease of obtaining replacement parts, Sutcliffe Play and Wicksteed Playgrounds have been contacted.

### Langstone House/New council office:

The lift has passed its inspection.

As agreed, a letter to Sam Plum explaining the Council's position has been sent.

### Finance:

The Audit is complete. This has now been published on the website and noticeboards.

The clerk is aware of the need to open the new bank accounts and they will be a priority this month.

### Insurance:

there have been no developments on the Broad Street Wall excess.

W&FC Liaison Group: Next Liaison group is 20.9.24. Send items for Agenda to Cllr Cullen.

### Langrigg Play Area:

Hedge cutting will be carried out after Town Steward's holiday later this month.

### Roads - 20mph Zones:

The Bowness 20pmh zone consultation has begun. Thanks to the Cllrs who put out posters. The nearest drop in event is in Ambleside on Thursday 10th October 4-7pm.

### Planning & Licensing:

The Street Support Officer Scheme has finished. The clerk is compiling the weekly reports into an end of scheme report and will verbally feedback to council following the end of trial stake holder evaluation on 9.9.24.

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	<p>The Gateway Briefing has been rescheduled for 5:30pm 13.11.24 by which time it is hoped the highways application will have been considered by the Development Control Committee.</p> <p>Facilities Officer (FO): Separate report by Facilities officer including public toilets focused on the Healthmatic Quarterly meeting on 7.9.24 and any outstanding handover.</p> <p><u>Town Steward (TS):</u></p> <p>Troutbeck Bridge bus shelter has been cleared of vegetation to make it easier for drivers to spot people waiting. The allotment lawn and paths have been mowed. The new planters have been filled with compost</p> <p><u>Elleray Woods:</u></p> <p>Lots of hard work to get the Wildlife Sculpture Trail ready for opening 2pm on 18/9/24. Two wooden signs have been purchased. Verbal feedback from advisory Group site visit on 11.9.24.</p> <p><u>Winter Lights:</u></p> <p>Christmas Plus have been appointed to carry out the initial testing. The transformers were collected from the Winter Lights group and they and the festoon lights were taken away for testing and attaching to wire for hanging on 6.9.24. The anchor point testing will be carried out overnight on 8 &amp; 9.9.24. The clerk is aiming to drop off notes to residents explaining what is happening beforehand.</p> <p><u>Emails and phone calls:</u> Notable correspondence</p> <ul style="list-style-type: none"><li>• Media requests for comments were received this month from the Gazette and BBC regarding a potential tourist tax and the Visit Britain mission to attract more antipodean visitors to the Lake District. There has also been a request to film on Orrest Head on the topic of how dogs help mental health.</li><li>• Premeeting to be held at 5:30 with Tony Watson from LDNPA before the Full Council Meeting on 9th October, W&amp;FC officers have been invited but not yet confirmed</li><li>• 15th October - confirmed W&amp; C Cabinet meeting to be held at Marchesi, open to councillors and public.</li><li>• Windermere in Bloom Awards: 7pm Thursday 26th September 7pm, Marchesi Centre all Councillors welcome.</li></ul>
92.	<p><b>Finance/Procedural:</b></p> <ol style="list-style-type: none"><li>a) The Council unanimously resolved to authorise payment of the invoices detailed on the Orders for Payment listing.</li><li>b) The Town Council reviewed the budget monitoring statement.</li><li>c) The Council noted the conclusion of the Annual Audit which has now been published.</li></ol>
93.	<p><b>Replacement member for Planning Subcommittee</b></p> <p>It was unanimously resolved to appoint Cllr Heffernan to the planning subcommittee. Proposed by Cllr Hamilton, Seconded Cllr Saunders.</p>
94.	<p><b>VE Day 80 - 8th May 2025:</b></p>

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	It was resolved that the Town Council will commemorate the VE Day 80th Anniversary with a beacon lighting on Orrest Head. Cllr Legge has volunteered to take the lead on the event.
95.	<b>Policy updates:</b> It was unanimously resolved to: a. To decide whether to accept the revised Complaints Policy with two amendments in sections 1 and 9. b. Accept unchanged the existing Document Retention Policy.
96.	<b>Dates of Next Meetings:</b> To note dates of forthcoming meetings as follows, starting at 7pm unless noted otherwise: Thursday 19 <sup>th</sup> September: Policy and Finance Advisory Group Meeting (Langstone House) Wednesday 25 <sup>th</sup> September: Planning Subcommittee Meeting (Langstone House) Wednesday 9 <sup>th</sup> October 2024: Full Council (Langstone House)
	<b>The Mayor concluded the business of Full Council at 19:56pm</b>

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