

Cumbria Flood Factsheet

Help & Support in South Lakeland - Useful Contact Information

In the event of a major flood event in South Lakeland the organisations listed below can provide help and support to those affected

AGE UK South Lakeland: 01539 728180 www.ageuk.org.uk/southlakeland

Citizens Advice Bureau: **03444 111 444**

Cumbria Chamber of Commerce (South Lakeland): **01539 735891**

Cumbria Community Foundation: **01900 825760** or <http://www.cumbriafoundation.org>

Cumbria County Council Adult Social Care: **01539 713378**

Cumbria County Council Children & Families Support & Protection: **01539 713562** Out of Hours: **0333 240 1727**

Cumbria County Council General Enquiries: **01228 226666 / 226667** <http://www.cumbria.gov.uk>

Cumbria County Council Highways: **0300 303 2992**

Cumbria County Council Voluntary Car Scheme: **07788 396194**

Cumbria Law Centre: **01228 515129**

Electricity North West: **0800 1954141** (in an emergency), **105** (to report a power cut), <http://www.enwl.co.uk>

Environment Agency 24hr Floodline: **0345 988 1188**

Environment Agency: General Enquiries **03708 506506**

Federation of Small Business (South Lakeland): Brian Harrison email: brian@bandmharrison.co.uk

Gas Safe Register (Gas Safety Advice and registered local engineers): **0800 4085500**

Home Group: **0345 141 4663**

Impact Housing: **0344 873 6290**

Kendal Town Council: **01539 793490**

NHS Direct: **111** (Also for prescription help & Advice)

Police: **101** (**999 for Emergencies only**)

Red Cross: **03448 711 111**

RSPCA: **0300 1234999**

CCC Rural Wheels: **01228 221055**

RVS: **0845 600 5334** or email cumbriahub@royalvoluntaryservice.org.uk

Samaritans: **116123**

South Lakeland District Council: **01539 733333**

South Lakes Housing: **0300 303 8540**

Transco (Gas Leaks): **0800 111999**

Traveline (trains etc): **0871 2002233**

Two Castles Housing Association: **0800 085 1171**

It is important that you are prepared for flooding and the Environment Agency encourages you to take 3 simple steps:-

1. Sign up to Environment Agency Floodline Warnings Direct to receive free flood warnings
2. Know what to do when a flood warning is issued and have a personal flood plan for you and your family
3. Keep an eye on the situation. You can view a 5 day weather forecast and monitor river levels online

This information is available on the EA website www.gov.uk/flood or by ringing the Floodline on 0345 988 1188.

Weather warnings and updates are also issued through the Cumbria Community Messaging service. To receive updates you will need to register at: www.cumbriacommunitymessaging.co.uk