

W&BTC get frequent enquiries about issues we do not have any authority over. To help you get the help you need faster, please find below a list of the most frequently needed contacts.

[Alcohol licencing](#) – and particularly [Historical Premises Licence applications](#) (you can sort by date to get the most recent).

[Bins and Recycling](#) – Find bin collection dates, order new bins or report [missed bin collections](#).

[Cost of living support](#) – Various useful support links.

[Electricity North West Fault List](#) – Current power cuts, planned/unplanned, recent past/present/future.

[Environment Agency reporting](#) – Details for reporting issues with named waterways (including the lake). 24hr reporting hotline 0800 80 70 60.

[Freshwater Biological Association Ferry Cam](#) – check if the ferry is running.

[Highways/Footpaths Ownership Map](#) – Find out who's responsible for maintenance (W&F/LDNPA). (If there's no line on a road it's probably private.)

[Highways Reporting](#) – Report **potholes, damaged signs, overgrown hedges, empty grit bins etc.** Also covers highways/right-of-way enquiries.

[LDNP Planning Enforcement](#) - (or call 01539 724555 - 9:30-12:00)

[LDNP Planning information](#) and advice (or call 01539 724555 - 9:30-12:00)

[LDNP Planning Search](#) – Look up a planning application (new or historical) based on reference, location, dates etc.

[My South Lakeland](#) – The map can be used to find all sorts of things from building control applications to (SLDC) bins

[Nuisance reporting](#) – noise, bonfires etc.

[Planned roadworks](#) – Select the date range and use the map to find details.

[Police](#) – Antisocial Behaviour and other non-emergency reports (or call 101)

[Westmorland & Furness Customer Services](#) lots of services are now provided by the new unitary authority if you can't find what you need online call 0300 373 3300.

Issues such as antisocial behaviour, planning violations, potholes or noise complaints can be reported via a quick online form. By doing this every time you encounter a problem the authorities will have evidence that there is a problem so more resources can be focused on our area to fix them.